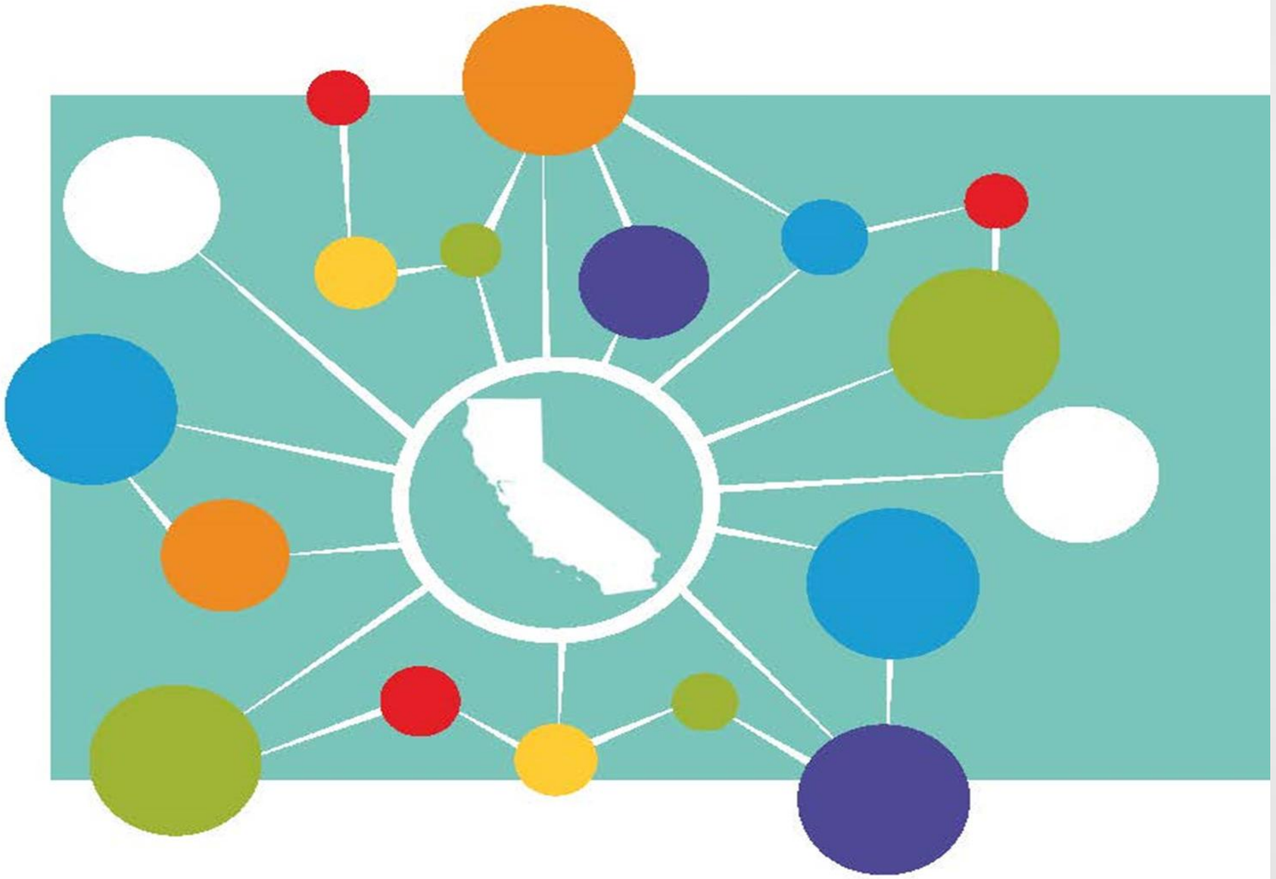
The O.N.E.

INTEGRATORS

Opening minds. Networking agencies. Expanding connections.



Wrapper

Building a Human-Centered Innovation Testbed for the State of California

Opening minds.

Networking agencies.

Expanding connections.

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The Wrapper

An Integration of Innovation

Cal-IPGCA Day of Innovation

June 9, 2022
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Integration Takes a Village
Acknowledgement & Appreciation

- Cohort 2022 Trainees & Facilitators
- Leadership Forum Panelists & Participants
- PoC Beta Testers
- Champion Summit Participants
- Hackathon Participants
- Cal-IPGCA Association Members
- ORA System Staff & Consultants
- Program Chair Bekah Christensen

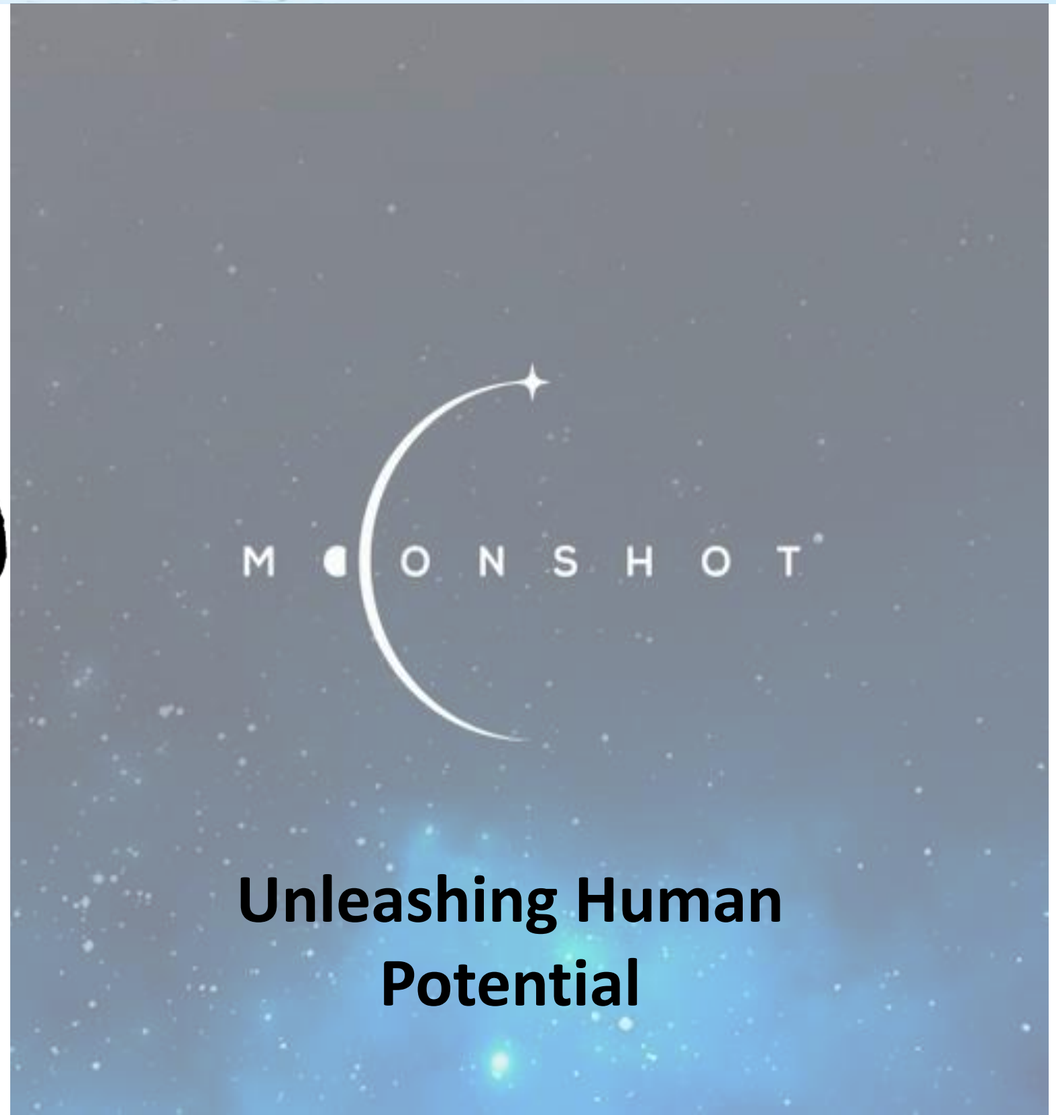
The Wrapper – Why & What

- Why
  - Innovate for resilience
  - Inspire & motivate action
  - Shape future priorities
  - Validate *Human-Centered Innovation Testbed*
- What
  - Integrated Executive Summary of Deployment Plans
  - Blended by People, Process & Technology

Cal-IPGCA Preparing a Foundation for Innovation

Eleven 11 Years Strong

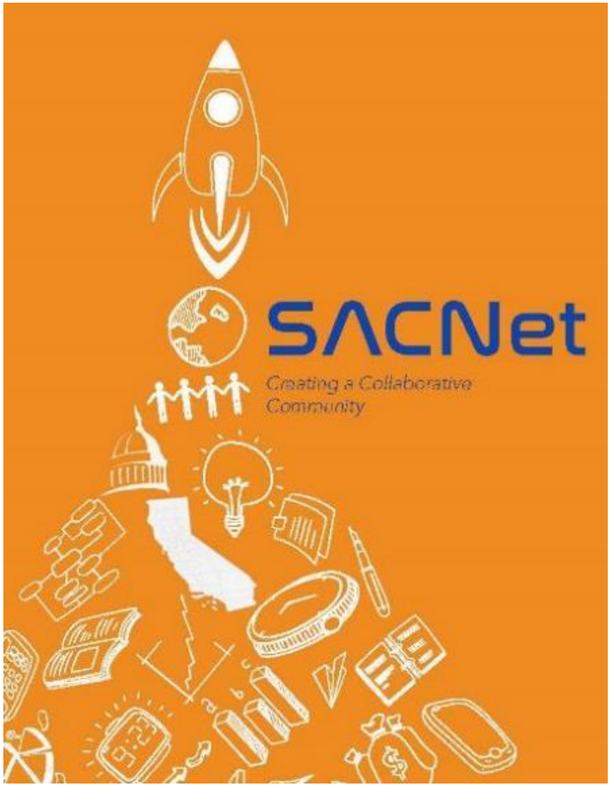
Cal-IPGCA
11 Years of
Innovation Dynamics

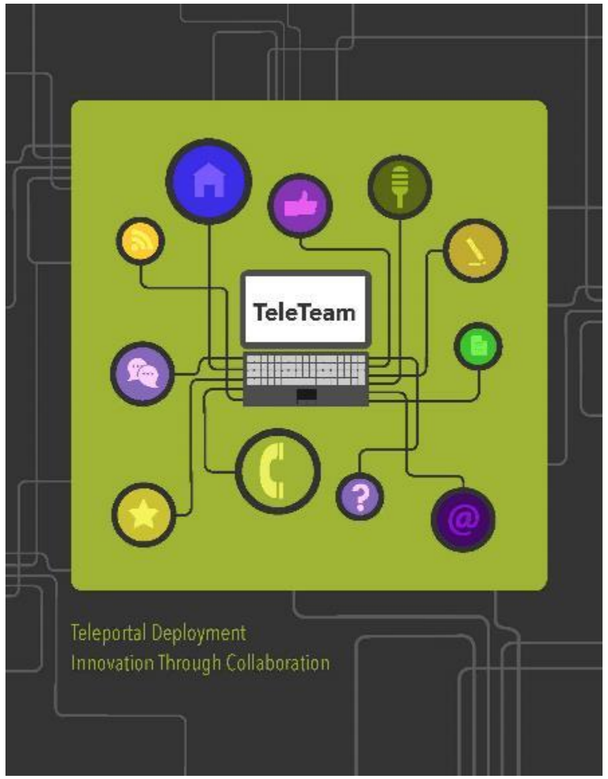


Unleashing Human Potential

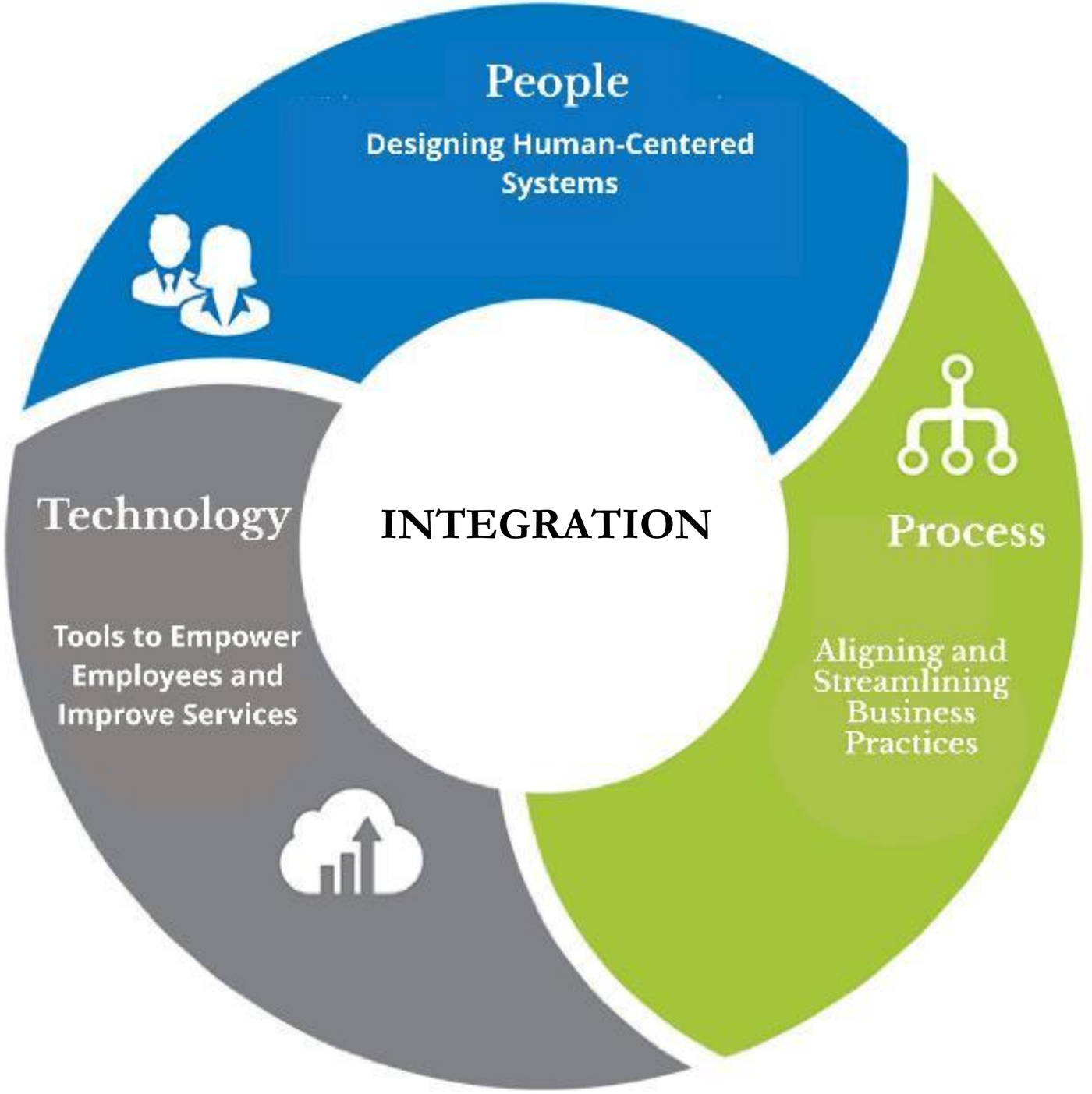
Deploying Innovation in a Post-Pandemic World

Deploying Innovative Solutions



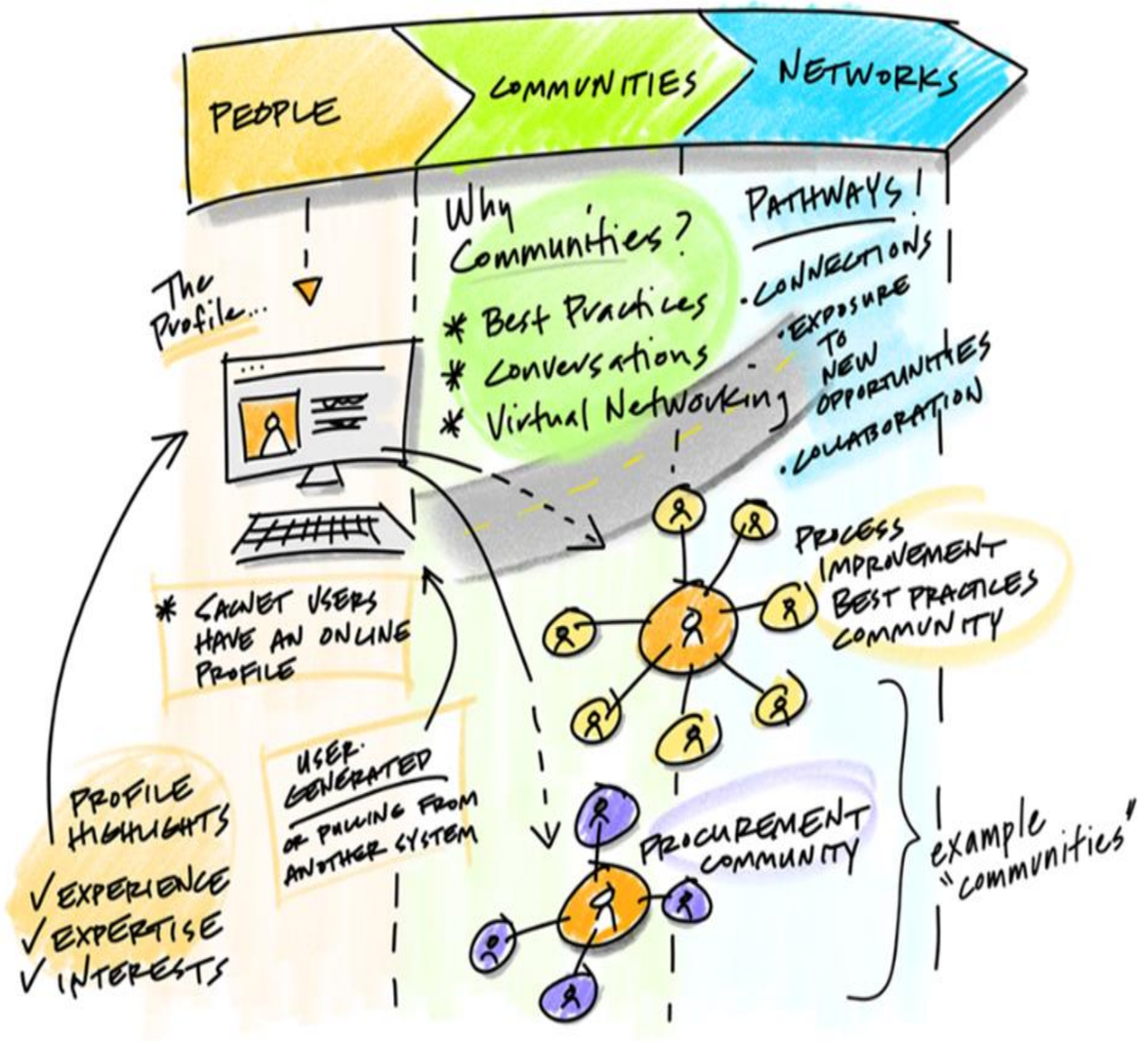


Integrating Innovations for Resilience



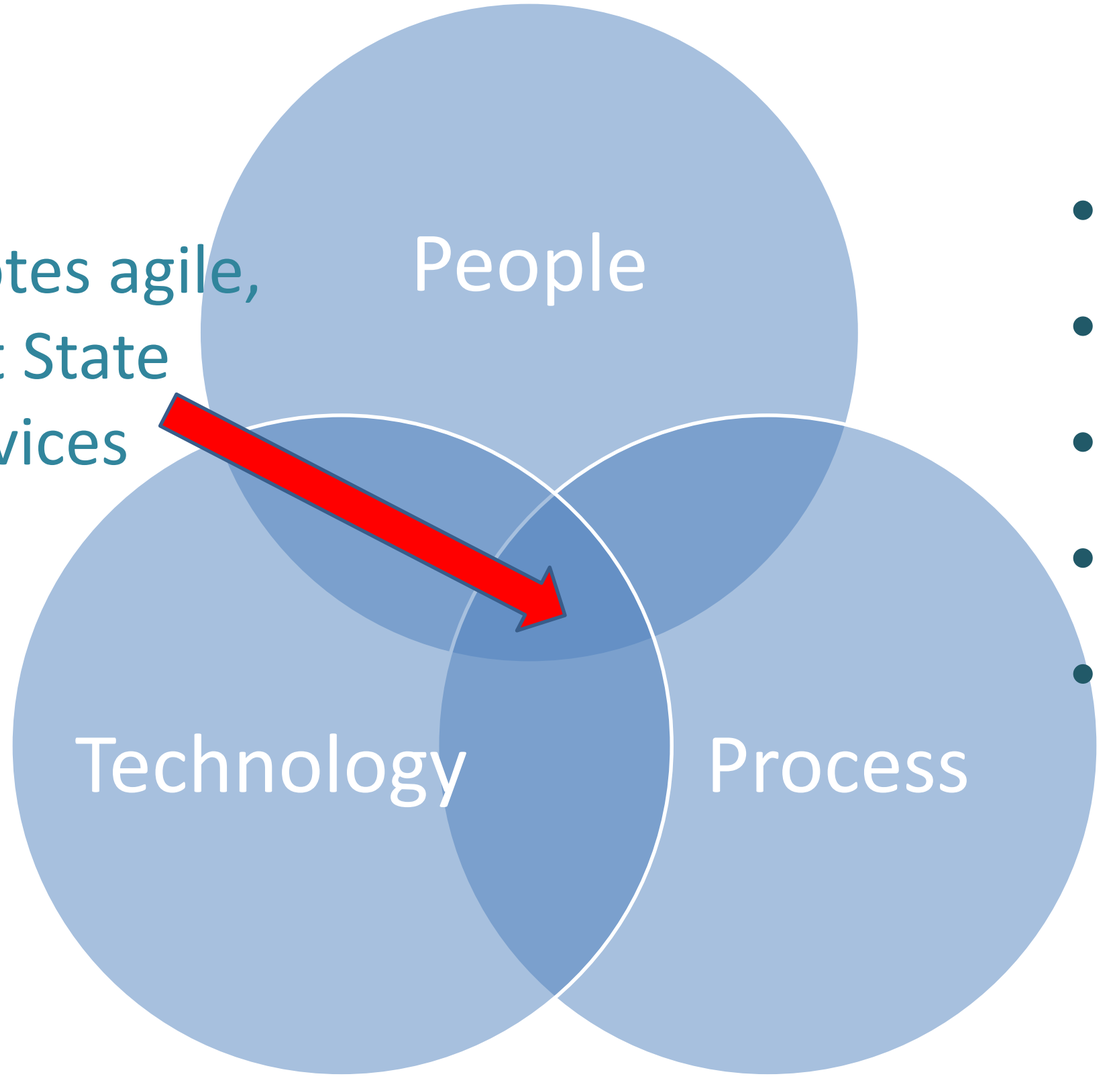
People
Designing Human-Centered Systems

- State Agency Collaboration Network (SACNet)
- Multi-Agency Communities & Affinity Groups
- Training – Capacity, Opportunity, & Customer Service



Process
Aligning & Streamlining Business Practices

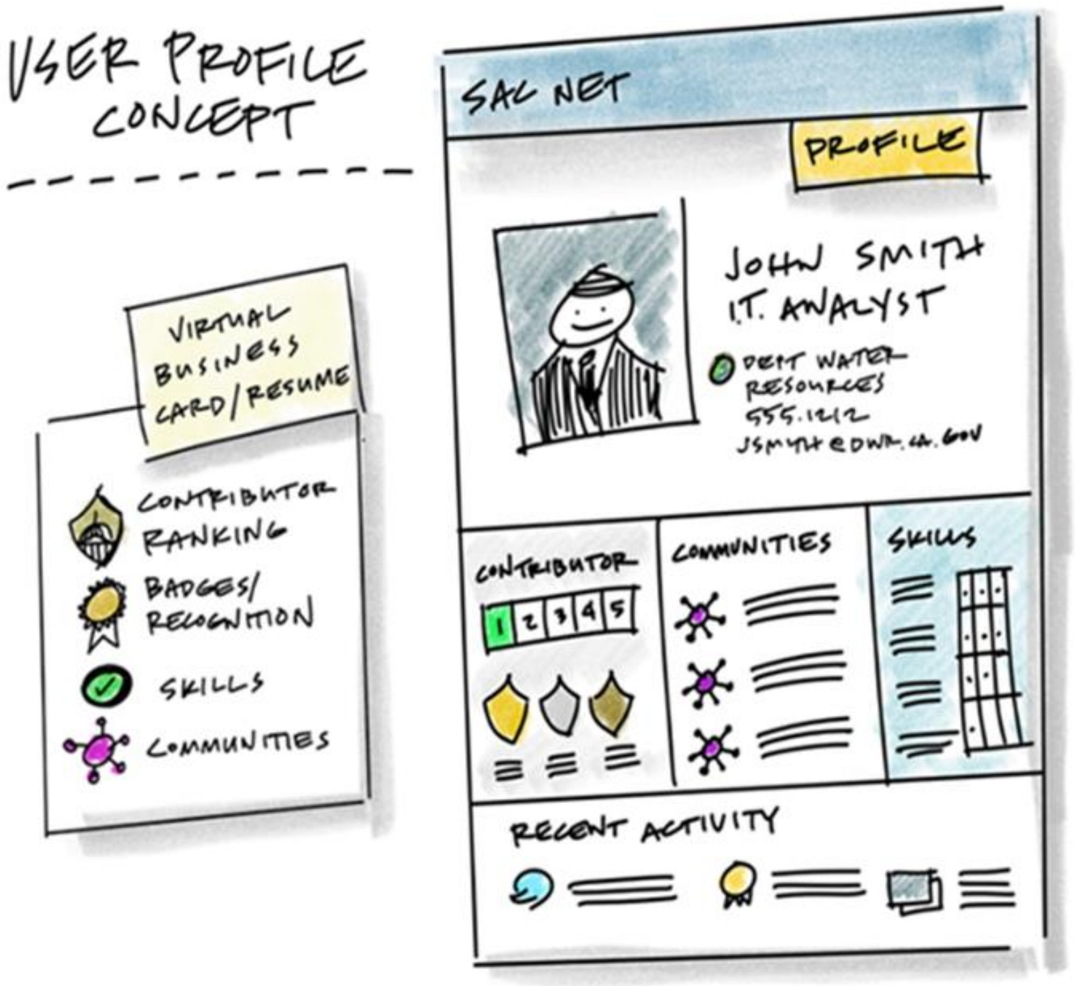
Optimal mix promotes agile, adaptive & resilient State employees and services



- SACNet principles
- Platform user profiles
- M&M Consortium MOU
- TelePortal learning circle
- Equity accountability measures & reporting

Technology

Tools Empowering Employees & Improving Services



Online Platform Supports Many Use Cases

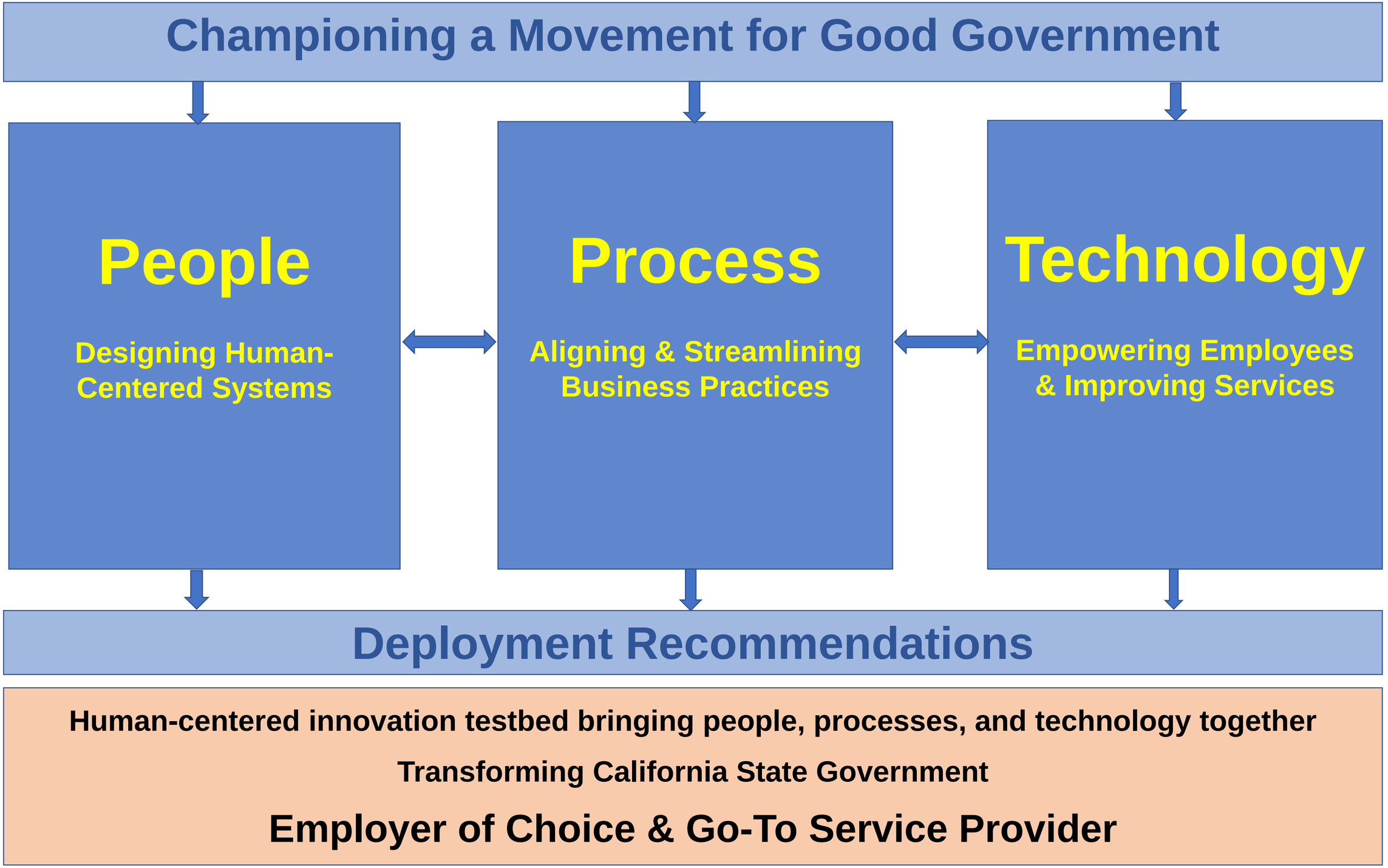
- Single sign-on platform
- Robust user profiles
- Org Charts for Cross-Agency contacts
- Searchable project & job bulletin board
- Interactive TelePortal
- Equity training hub

Use Cases
Integrate People, Process & Technology

- Connect with staff from other agencies
- Find subject matter experts
- Join communities & affinity groups
- Get & Give advice
- Co-create on multi-agency teams
- Share data, business processes, tools, lessons learned, and best practices
- Join disaster response teams
- Backfill staff deployed on emergencies
- And many, many more …

Deployment Recommendations

1. **Build technology platform to support array of use cases; and**
   Collaborate with GovOps & CDT on suitable platform technology.
2. **Build a Middle Manager Consortium with State sponsorship.**
3. **Launch Middle Manager Mentorship Program.**
4. **Perform TelePortal proof-of-concept with Telework Coordinators group; and**
   Promote consistent and effective telework for employees among agencies.
5. **Integrate SGC's Racial Equity Resolution and Racial Equity Plan; and**
   Ensure resources for CCORE Teams and DEI training for all employees.
6. **Implement substantive & measurable racial equity actions and reporting.**
7. **Conduct an equity survey at every level of employment.**
8. **Brief State leadership about Deployment Plan next steps; and**
   Request sponsorship/resources to implement Moonshot innovation pilot projects.
9. **Frame Cohort 2023 innovation projects around Cohort 2022 deployment plans' use cases, lessons learned, and implementation next steps.**


Championing a Movement for Good Government
People
Designing Human-Centered Systems
Process
Aligning & Streamlining Business Practices
Technology
Empowering Employees & Improving Services
Deployment Recommendations
Human-centered innovation testbed bringing people, processes, and technology together
Transforming California State Government
Employer of Choice & Go-To Service Provider